

nursing home

Based on Helpful Contacts - Agency List By Organization

State Abbreviation	State	Organization Name
AK	Alaska	Nursing Home State Survey Agency
AL	Alabama	Nursing Home State Survey Agency
AR	Arkansas	Nursing Home State Survey Agency
AS	American Samoa	Nursing Home State Survey Agency
AZ	Arizona	Nursing Home State Survey Agency
CA	California	Nursing Home State Survey Agency
CO	Colorado	Nursing Home State Survey Agency
CT	Connecticut	Nursing Home State Survey Agency
DC	Washington D.C.	Nursing Home State Survey Agency
DE	Delaware	Nursing Home State Survey Agency

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Agency Name	Local Phone
DHSS of Alaska - DMA Health Facilities Licensing and Certification	(907) 334-2483
Alabama Department of Public Health	(334) 206-5111
Department of Human Services of Arkansas - Office of Long Term Care	(501) 682-8425
Hawaii Department of Health	(808) 692-7420
Department of Health Services of Arizona - Assurance and Licensure Division of Long Term Care	(602) 364-2690
Department of Health Services of California - Licensing and Certification Program	(916) 552-8700
Colorado Department of Public Health and Environment	(303) 692-2800
Department of Public Health of Connecticut - Division of Health Systems Regulation	(860) 509-7400
Dept of Health of Washington, D.C. - Health Regulation Admin, Health Care Facilities Division	(202) 724-8800
Health and Social Services of Delaware - Division of Long Term Care and Resident	(302) 577-6661

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Local Phone Extension	Local Phone Notes
	202-442-5833 for complaints

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Local TDD	Local TDD Extension


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Tollfree Phone	Tollfree Extension
(888) 387-9387	
(800) 356-9596	
(800) 582-4887	
(800) 236-9747	
(877) 453-0012	

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Tollfree Instate?	Tollfree Phone Notes
	
<input type="checkbox"/>	Complaint line
<input type="checkbox"/>	Complaint Hotline
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
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Tollfree TDD	Tollfree TDD Extension

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Spanish Phone	Spanish Phone Extension
(800) 482-8988	

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Address	Address2	Agency Notes
201 Monroe Street	Suite 600	

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E-mail Address	Web Address
	http://www.hss.state.ak.us
	http://www.adph.org
carol.shockley@ar.gov	http://www.medicaid.state.ar.us/internetsolution/general/units/oltc/index.aspx
	http://www.hawaii.gov/health
	http://www.azdhs.gov
	http://www.cdph.ca.gov
	http://www.healthfacilities.info
webmaster.dph@ct.gov	http://www.ct.gov/dph
	http://www.dchealth.dc.gov
robert.smith@dhssdltrct.gov	http://www.dhss.delaware.gov/dhss/dltcrp/

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FL	Florida	Nursing Home State Survey Agency
GA	Georgia	Nursing Home State Survey Agency
GU	Guam	Nursing Home State Survey Agency
HI	Hawaii	Nursing Home State Survey Agency
IA	Iowa	Nursing Home State Survey Agency
ID	Idaho	Nursing Home State Survey Agency
IL	Illinois	Nursing Home State Survey Agency
IN	Indiana	Nursing Home State Survey Agency
KS	Kansas	Nursing Home State Survey Agency
KY	Kentucky	Nursing Home State Survey Agency
LA	Louisiana	Nursing Home State Survey Agency
MA	Massachusetts	Nursing Home State Survey Agency
MD	Maryland	Nursing Home State Survey Agency

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Division of Long Term Care and Resident Protection

Agency for Health Care Administration of Florida

Department of Human Resources of Georgia - (404) 657-5700
Office of Regulatory Services

Hawaii Department of Health (808) 692-7420

Hawaii Department of Health (808) 692-7420

Department of Inspections and Appeals of Iowa (515) 281-4115
- Health Facilities Division

Idaho Department of Health and Welfare (208) 334-6626

Illinois Department of Public Health (217) 785-0321

Department of Health of Indiana - Long Term (317) 233-7442
Care Division

Kansas Department on Aging (785) 296-4986

Office of Inspector General of Kentucky (502) 564-7963

Department of Health and Hospitals of (225) 342-0138
Louisiana - Health Standards Section

Massachusetts Department of Public Health (617) 753-8000

Maryland Department of Health and Mental (410) 402-8201
Hygiene

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(888) 419-3456

(800) 878-6442

(877) 686-0027

(800) 252-4343

(800) 246-8909

(800) 842-0078

(888) 810-1819

(800) 462-5540

(877) 402-8219

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<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	Complaint Hotline
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(404) 656-6395

(800) 874-9426

(317) 234-3192

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IDH Bureau of Facility Standards

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	dltrcp/
infoctr@fdhc.state.fl.us	http://www.ahca.myflorida.com
	http://www.ors.dhr.georgia.gov
	http://www.hawaii.gov/health
	http://www.hawaii.gov/health
webmaster@dia.state.ia.us	http://www.dia.iowa.gov
fsb@dhw.idaho.gov	http://www.facilitystandards.idaho.gov
	http://www.idph.state.il.us
	http://www.statehealth.IN.gov
mail@aging.state.ks.us	http://www.agingkansas.org
	http://www.chfs.ky.gov/os/oig.htm
	http://www.dhh.louisiana.gov
	http://www.mass.gov/dph/dhcq
	http://www.dhmh.state.md.us

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ME	Maine	Nursing Home State Survey Agency
MI	Michigan	Nursing Home State Survey Agency
MN	Minnesota	Nursing Home State Survey Agency
MO	Missouri	Nursing Home State Survey Agency
MP	Northern Mariana Islands	Nursing Home State Survey Agency
MS	Mississippi	Nursing Home State Survey Agency
MT	Montana	Nursing Home State Survey Agency
NC	North Carolina	ESRD State Survey Agency
NC	North Carolina	Nursing Home State Survey Agency
ND	North Dakota	Nursing Home State Survey Agency
NE	Nebraska	Nursing Home State Survey Agency
NH	New	Nursing Home State Survey Agency

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Department of Health and Human Services of Maine	(207) 287-9300
Michigan Department of Community Health	(517) 241-4712
Health Facility Complaints and Provider Compliance Division of Minnesota	(651) 201-4201
Elder Abuse and Neglect Hotline of Missouri	(573) 751-4842
Hawaii Department of Health	(808) 692-7420
Mississippi Department of Health	(601) 576-7400
Department of Health and Human Services of Montana - Quality Assurance, Certification Bureau	(406) 444-2099
Division of Health Service Regulation-Nursing Home Licensure and Certification	(919) 855-4500
Division of Health Service Regulation-Nursing Home Licensure and Certification	(919) 855-4500
North Dakota Department of Health	(701) 328-2352
Health and Human Services of Nebraska - Regulation and Licensure Credentialing Division	(402) 471-3324
Health Facility Administration of New	(603) 271-4592

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(800) 791-4080

(800) 882-6006

(800) 369-7994

(800) 392-0210

(866) 458-4948

(800) 624-3004

(800) 624-3004

(800) 852-3345

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Division of Licensing and Certification

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anne.flanagan@maine.gov

<http://www.maine.gov/dhhs/dlrs/>

<http://www.michigan.gov/bhs>

ohfc-complaints@health.state.mn.us

<http://www.health.state.mn.us>

<http://www.dhss.mo.gov/>

<http://www.hawaii.gov/health>

web@healthymms.com

<http://www.msdh.state.ms.us>

<http://www.dphhs.mt.gov>

dhsr.webmaster@ncmail.net

<http://www.ncdhhs.gov/dhsr>

<http://facility-services.state.nc.us>

<http://www.nd.health.gov>

[http://www.dhhs.ne.gov/crl/crlindex.
htm](http://www.dhhs.ne.gov/crl/crlindex.htm)

<http://www.dhhs.nh.gov>

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	Hampshire	
NJ	New Jersey	Nursing Home State Survey Agency
NM	New Mexico	Nursing Home State Survey Agency
NV	Nevada	Nursing Home State Survey Agency
NY	New York	Nursing Home State Survey Agency
OH	Ohio	Nursing Home State Survey Agency
OK	Oklahoma	Nursing Home State Survey Agency
OR	Oregon	Nursing Home State Survey Agency
PA	Pennsylvania	Nursing Home State Survey Agency
PR	Puerto Rico	Nursing Home State Survey Agency
RI	Rhode Island	Nursing Home State Survey Agency
SC	South Carolina	Nursing Home State Survey Agency
SD	South Dakota	Nursing Home State Survey Agency

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Hampshire

State Health Insurance Assistance Program (SHIP)	(609) 633-8991
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Department of Health of New Mexico - Bureau of Health Facility Licensing and Certification	(505) 476-9025
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State Health Division of Nevada	(775) 687-4475
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New York State Department of Health	(518) 408-1162
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Bureau of Long Term Care of Ohio - Quality Assurance	(614) 995-7466
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Oklahoma State Department of Health	(405) 271-6868
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Seniors and People with Disability	(503) 945-5811
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Pennsylvania Department of Health	(717) 787-1816
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Department of Family Services and Children of Puerto Rico	(787) 250-0453
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Rhode Island Department of Health	(401) 222-2566
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Department of Health and Environmental Control of South Carolina - Bureau of Certification	(803) 545-4205
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South Dakota Department of Health	(605) 773-3356
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(800) 792-9770

(800) 752-8649

(800) 225-3414

(888) 201-4563

(800) 342-0553

(800) 747-8419

(800) 232-3020

(800) 254-5164

(800) 922-6735

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Complaint hotline

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<http://www.state.nj.us/health>

<http://www.dhi.health.state.nm.us>

pgraham@blc.state.nv.us

<http://www.health.nv.gov>

<http://www.health.state.ny.us>

<http://www.odh.ohio.gov>

medicalfacilities@health.ok.gov

<http://www.ok.gov/health/>

<http://www.oregon.gov/dhs>

<http://www.health.state.pa.us>

website.doh@health.ri.gov

<http://www.health.ri.gov>

pricekm@dhec.sc.gov

<http://www.scdhec.gov>

<http://www.doh.sd.gov>

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	Dakota	
TN	Tennessee	Nursing Home State Survey Agency
TX	Texas	Nursing Home State Survey Agency
UT	Utah	Nursing Home State Survey Agency
VA	Virginia	Nursing Home State Survey Agency
VI	Virgin Islands	Nursing Home State Survey Agency
VT	Vermont	Nursing Home State Survey Agency
WA	Washington	Nursing Home State Survey Agency
WI	Wisconsin	Nursing Home State Survey Agency
WV	West Virginia	Nursing Home State Survey Agency
WY	Wyoming	Nursing Home State Survey Agency

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Tennessee Department of Health	(615) 741-7221
Department of Aging and Disability Services	(512) 438-2633
Dept of Health of Utah - Bureau of Medicare/Medicaid Program-Certification and Resident Assessment	(801) 538-6158
Department of Health of Virginia - Center for Quality Health Care Services and Consumer Protection	(804) 367-2100
Medicare Office of Virgin Islands	(340) 714-4354
Department of Aging and Independent living	(802) 241-2345
Dept of Social and Health Services of Washington-Aging and Adult Services Admin-Residential Care	(360) 725-2300
Dept of Health and Family Services of WI-Division of Supportive Living-Bureau of Quality Assurance	(608) 266-8481
Dept of Health and Human Resources of West Virginia-Office of Health Facility Licensure and Cert	(304) 558-0050
Office of Health Quality of Wyoming	(307) 777-7123

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(800) 778-4504

(800) 458-9858

(800) 662-4157

(800) 955-1819

(800) 564-1612

(800) 562-6078

(800) 642-6552

(800) 442-2888

(800) 548-1367

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800-422-3263



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Based on Helpful Contacts - Agency List By Organization

(800) 752-6096

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tn.health@state.tn.us

<http://www.state.tn.us/health>

mail@dads.state.tx.us

<http://dads.state.tx.us>

<http://www.health.utah.gov/hflcra>

<http://www.vdh.virginia.gov>

<http://www.ltg.gov.vi>

<http://www.dail.vermont.gov>

<http://www.adsa.dshs.wa.gov>

<http://www.dhfs.state.wi.us>

<http://www.wvdhhr.org/ohflac>

tschmi@missc.state.wy.us

<http://wdh.state.wy.us/ohls>